

Privacy Policy

Effective Date: June 1, 2026

Introduction

DUMAC LLC (“DUMAC,” “we,” “our,” or “us”), operates the website <https://www.dumac.net>.

We respect your privacy and are committed to protecting the information you provide when using our website and services.

This Privacy Policy explains what information we collect, how we use it, and how we protect it.

Information We Collect

Information You Provide

We may collect personal information that you voluntarily provide, including:

- Contact Name
- Company Name
- Email Address
- Telephone Number
- Any information submitted through forms or communications

Payment Information

We accept credit card payments through CardPointe, a secure third-party payment processor.

Payment card data is transmitted directly to CardPointe for processing. DUMAC does not store, retain, or have access to full credit card numbers, CVV codes, or magnetic stripe data.

Automatically Collected Information

We may collect limited technical information automatically, including:

- IP address

- Browser type
- Device information
- Pages visited
- Time and date of visits
- Referring website

This information is used for security, performance, and website improvement.

How We Use Information

We use collected information to:

- Respond to inquiries
 - Provide printing and direct mail services
 - Process payments
 - Communicate about orders and projects
 - Improve website functionality
 - Maintain security
 - Comply with legal obligations
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Information Sharing

We do not sell or share personal information for cross-context behavioral advertising.

We may share information only as necessary to operate our business, including:

- Payment processing (CardPointe)
- Embedded services (Google Maps)
- Mailing and postal fulfillment (USPS and related providers)
- Hosting and communication providers

We may also disclose information if required by law or to protect our legal rights.

Direct Mail Services

When providing mailing services, customer data may be processed by USPS and related delivery systems solely for fulfillment purposes.

DUMAC is not responsible for postal delivery performance, including delays, misdelivery, or returned mail.

Customers are responsible for the accuracy and legality of all mailing data provided.

Data Retention

We retain information only as long as necessary to:

- Provide services
 - Maintain business records
 - Comply with legal and tax obligations
 - Resolve disputes
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Cookies and Tracking Technologies

We use cookies and similar technologies to operate and improve our website.

Cookies may also be used in connection with embedded services such as Google Maps.

Third-Party Services

Our website uses third-party services including CardPointe for payment processing and Google Maps for location and directions.

These providers may collect or process data according to their own privacy policies. DUMAC does not control their practices.

Third-Party Websites

Our website may contain links to external websites. We are not responsible for their content or privacy practices.

International Data Notice

Although we primarily serve customers in the United States, we may receive traffic from outside the U.S., including Canada.

Information may be processed in the United States, where privacy laws may differ from those in your jurisdiction.

By using our website, you consent to this transfer and processing.

Data Security

We implement reasonable safeguards to protect personal information. However, no system is completely secure.

Your Rights (Including CCPA/CPRA)

If you are a California resident, you have the right to:

- Know what personal information we collect and how it is used
- Request deletion of your personal information
- Request correction of inaccurate information
- Opt out of the sale or sharing of personal information (we do not sell or share data)
- Not be discriminated against for exercising privacy rights

To exercise your rights, contact us at info@dumac.net or 801-328-8748.

We may verify your identity before processing requests.

Children's Privacy

We do not knowingly collect information from children under 13.

Contact Information

DUMAC LLC

<https://www.dumac.net>

Email: info@dumac.net

Phone: 801-328-8748

Address: 2837 S 600 W, Salt Lake City, UT 84115-2429